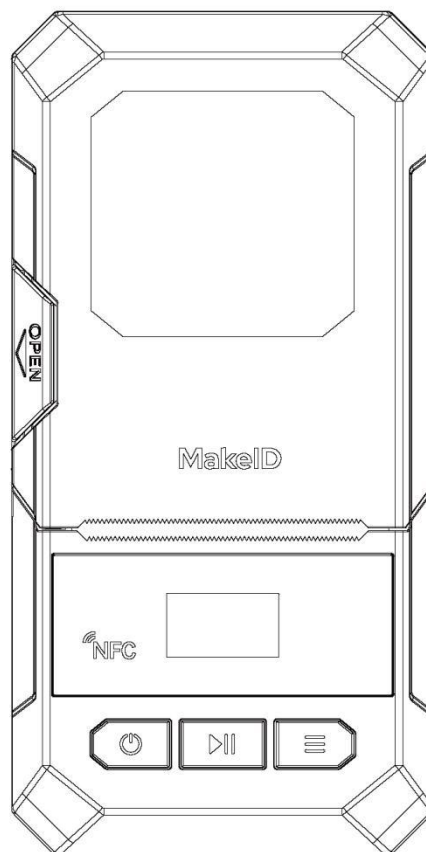


MakeID

P52系列标签打印机

用户手册



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中国印制。

1.0 版本。

商 标

重庆品胜使用的注册商标是 **MakeID**

警告、注意

警告:必须遵守，以免伤害人体，损坏设备。

注意:给出了打印机操作的重要信息及有用的提示。

重庆品胜管理体系通过下列认证：

ISO9001:2015 质量管理体系

ISO14001:2015 环境管理体系

安全须知

在操作使用打印机之前，请仔细阅读下面的注意事项：

1. 安全警告

警告：打印头为发热部件，打印过程中和打印刚结束，不要触摸打印头以及周边部件。

警告：不要触摸打印头表面和连接插件，以免静电损坏打印头。

2. 注意事项

- 1) 在打印机的周围留出足够的空间，以便操作和维护。
- 2) 打印机应远离水源。
- 3) 不要在高温、高湿、低温以及污染严重的地方使用和保存打印机。另外，应该避免阳光、强光直射、并远离热源。
- 4) 避免将打印机放在有振动和冲击的地方。
- 5) 不允许潮湿、结露中使用打印机，如果已经形成凝露，在露水消失之前不要打开打印机的电源。
- 6) 将打印机的电源适配器连接到一个适当的接地插座上。避免与大型电机或其它能够导致电源电压波动的设备使用同一插座。
- 7) 如果长时间不使用打印机，请断开打印机电源。
- 8) 避免水或导电的物质（例如：金属）进入打印机内部，一旦发生，应立即关闭电源。
- 9) 连接或断开各个接口时，必须关掉电源，否则可能会引起打印机控制电路的损坏。
- 10) 在打印效果满足使用要求的情况下，建议用户尽可能设置低等级的打印浓度，以免影响打印头的使用寿命。
- 11) 用户不得自行拆卸打印机进行检修。
- 12) 请妥善保管本手册，以备使用参考。

注意：此产品为 A 级产品，在生活环境中，该产品可能会造成无线电干扰。在这种情况下，可能需要您对干扰采取切实可行的措施。

1. 概述

1.1 简介

P52 系列便标签打印机，不仅可适应多种规格普通标签，也可以打印非抗金属 RFID 标识；不仅支持 PC 连接，也可连接移动设备进行编辑打印，多种连接方案，更适应用户个性化的使用场景。

同时提供 WINDOWS XP/WIN 7/WIN 10 操作系统下的通用驱动程序。

1.2 主要特点

- ◆ 300DPI 高精度打印头；2 英寸打印宽度；
- ◆ 支持多种规格模切标签；
- ◆ 选配 RFID 模块；
- ◆ USB, WIFI/蓝牙多种连接方式；
- ◆ 支持 APP/PC 连接编辑打印；
- ◆ 支持 QC2.0 快充。

2. 主要技术指标

2.1 技术规格

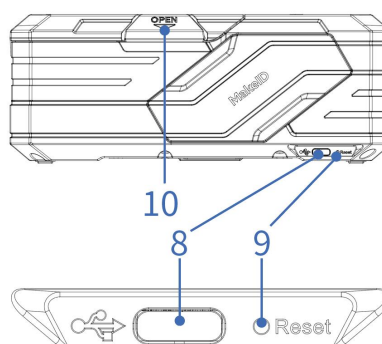
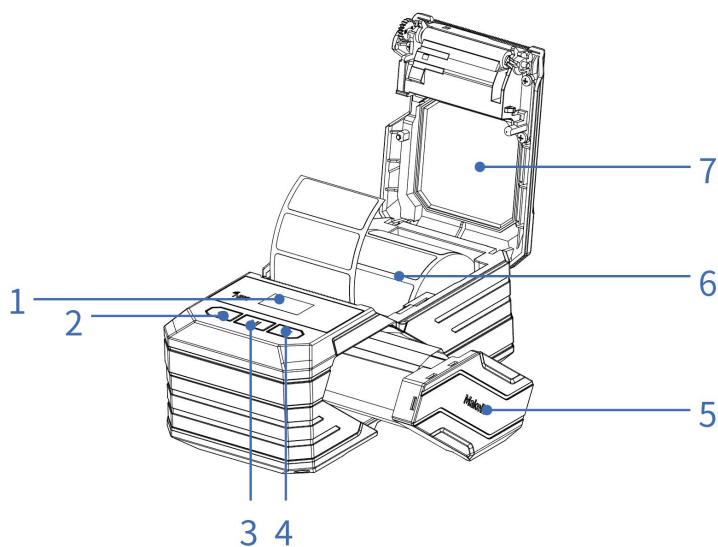
| 功能规格 | 参数 |
|--------|--|
| 打印方式 | 热转印/热敏式打印 |
| 纸张探测方式 | 对射&反射式 |
| 处理器 | ARM Cortex-M4 32bit MCU+FPU, 250DMIPS, up to 512KB Flash, 192KB SRAM, USB FS (Device/Host) |
| 分辨率 | 300dpi |
| 显示 | 0.96 英寸 OLED 显示屏分辨率 128*64 |
| 切刀 | 无 |
| 接口 | TYPE-C USB 2.0 接口, NFC, 蓝牙, wifi |
| 有效打印宽度 | 48mm |
| 最大进纸宽度 | 56mm |

| | |
|--------|---|
| 最大打印速度 | 40mm/s |
| 碳带长度 | 长度：30m |
| 碳带宽度 | 宽度：50mm (1.97inch) |
| 标签厚度 | 0.06~0.3mm |
| 机身尺寸 | 197*96*75mm |
| 电池 | 7.4V 2600mAh 锂离子电池 |
| 重量 | 720g(不含碳带) |
| 二维码 | MaxiCode, PDF417, Data matrix, QR Code |
| 条形码 | Code39/128, subsetA/B/C, Codabar, EAN-13/8/128, UCC-128 |
| 工作环境 | 温度：0~40℃ (32~104° F) 相对湿度：5~85%无凝露 |
| 存储环境 | -20℃~+60℃，20%~93%RH(无凝露) |
| 充电 | QC 2.0 TYPE-C 快充 |
| RFID | UHF - EPC Class1 Gen2, ISO1800-6C |

3. 外观及组件

3.1 外观及组件

- 1——显示屏
- 2——电源按键
- 3——进纸/暂停键
- 4——设置键
- 5——碳带盒
- 6——标签仓
- 7——仓盖
- 8——USB Type-C/充电口
- 9——复位按键
- 10——开盖解锁键



3.2 主要组件功能介绍

A——**显示屏(1)**：开机后，打印机所有状态都会显示在显示屏上，包括连接状态，电池状态、当前状态、异常状态等。

B——**电源按键(2)**：按压此键保持 3 秒可实现打印机开机/关机。

C——**进纸/暂停键(3)**：开机状态未打印时，短按该按键，送出一张间隙标签，或者走出一段连续标签纸，而后停止；

开机状态未打印时，长按该按键执行测纸操作；

打印状态下，短按该按键则完成当前一张打印后暂停打印，再次短按则继续暂停的打印任务。

进入菜单状态下，短按调整当前菜单内设置参数。

D——**设置键(4)**：按此按键，进入设置项，短按切换设置项；菜单状态下长按保存并退出。

准备就绪状态下，长按此键执行打印自检报告操作。

E——**开盖键(10)**：按压此键，打开纸仓盖(打印头抬起，碳带解锁)

F——**复位按键(9)**：按压此键，打印机将重启复位。

4. 打印机设置

4.1 打印机开箱

打开打印机包装，对照装箱单检查物品是否缺少和损坏。一旦出现这种现象，请与代理商或厂家联系。

4.2 连接电源线

P52 系列打印机采用 QC 2.0 快速充电技术，接口为 USB Type-C，同数据传输共用接口。

- 1) 先将电源线/数据线与电源适配器(充电头)连接好，再将电源线/数据线椭圆形插头插入打印机侧面的接口内；
- 2) 接通电源线的输入电源。

注意：

- ☆ 插拔电源线插头时，应手持插头的连接器外壳，不要用力拉拔电缆。
- ☆ 避免拖动电源线，否则会损坏电缆，引起火灾和电击。
- ☆ 避免将电源线放置在过热的设备周围，否则电缆表面会融化，引起火灾和电击。
- ☆ 如果较长时间不使用适配器，请断开打印机电源线。
- ☆ 避免长时间连接打印机充电。

4.3 连接接口电缆 (Type-C USB)

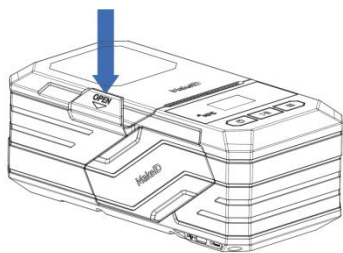
- 1) 确认打印机处于开机状态；
- 2) 将接口电缆插入打印机相配的接口内；
- 3) 将接口电缆的另一端连接到电脑主机上。

4.4 耗材的安装/更换

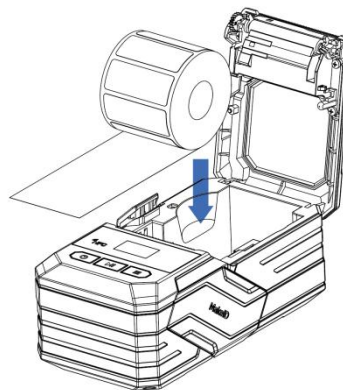
1. 标签更换

更换标签时，按照 1→2→3→4→5 的顺序，先打开打印机舱盖，取出用完的纸卷轴，再将新的标签放入纸仓，将纸卷纸头放置到出纸口(建议纸头不超出出纸口 10mm)，调整纸张挡板到合适位置，然后将舱盖装好。

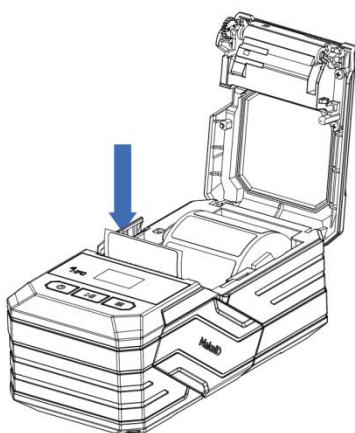
注意：放入标签时，注意打印面方向，标签一侧朝下安装。



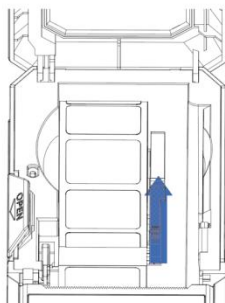
1. 按压开盖键打开仓



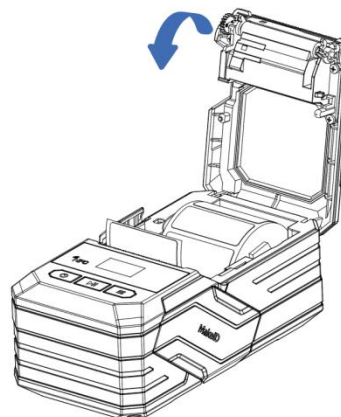
2. 纸卷放入纸仓



3. 纸头放置于出纸口



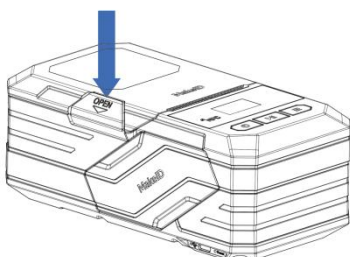
4. 按压此处调节挡板



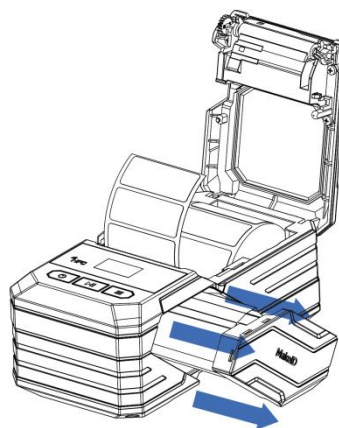
5. 盖上仓盖完成更换

2. 碳带更换

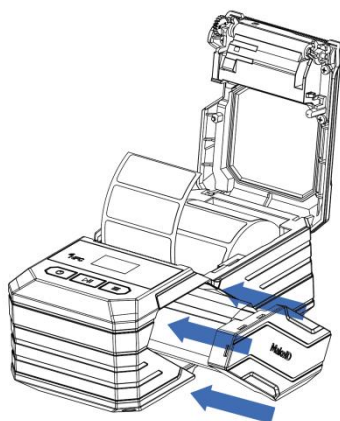
更换碳带时，按照 1→2→3→4 的顺序，先打开打印机舱盖，取出用完的碳带盒，再将新的碳带盒装入碳带仓，然后将舱盖装好完成更换。



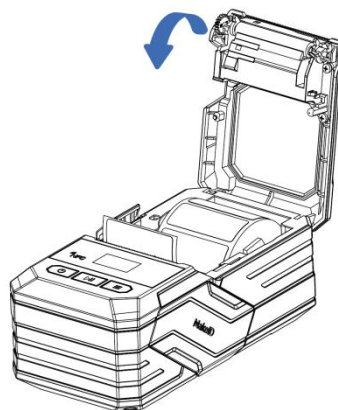
1. 按压开盖键打开仓



2. 取出耗尽的碳带盒



3.放入新的磁带盒



4.盖上仓盖完成更换

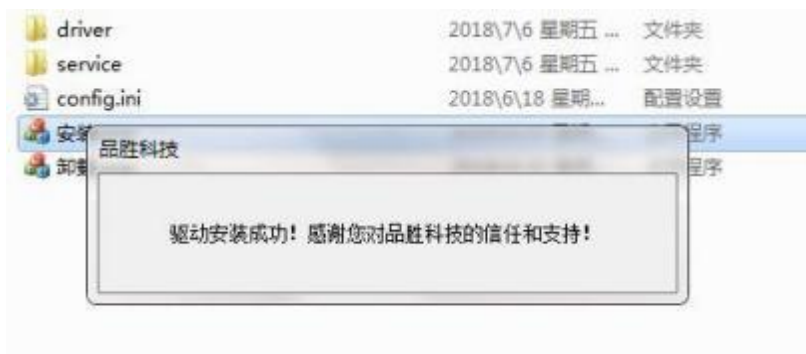
4.5 打印机驱动程序的安装/卸载

驱动版本 V1.0.1 适配系统：Xp、Win7 32,64 位、Win10 32,64 位、Win2003 32,64 位，Win2008 32,64 位。

1. 双击驱动文件夹
2. 双击安装(卸载)文件



3. 文件安装(卸载)完成



注意：安装失败时，重启电脑，之后运行卸载文件，再执行安装。

5. 打印机的启动与打印

5.1 打印机启动

确认打印机电源充足，然后长按电源键 3 秒，指示灯绿灯亮并且有提示音，表示打印机准备就绪。

注意：若打印机不能启动或启动后不能正常工作，请及时与代理商或厂家联系。

5.2 打印

该打印机支持连接 PC 或者移动设备打印，在打印前需要使用专用编辑软件/APP 编辑相关打印内容。

◆ **连接电脑打印：**用 USB 线连接打印机和电脑，在编辑软件选择模板或自行设置完标签规格后，编辑标签页面，然后点击打印即可。

◆ **移动端打印：**移动设备安装“MakeID”APP，点击进入后，下载对应模板，编辑好打印内容后，根据提示连接打印机后开始打印。

注意：打印黑度等选项，在设置中可以进行设定。

6. 打印机的日常维护

6.1 打印头清洁：

当打印头出现以下任一种情况时，应清洁打印头：

1. 打印不清晰；
2. 打印的页面纵向某列不清晰；
3. 每打印完一盒碳带时。

打印头清洁步骤如下：

1. 关闭打印机，打开上盖，取出耗材；
2. 如果刚打印完毕，应等待打印头完全冷却；

3. 用柔软的棉布蘸无水乙醇(应拧干)擦除打印头表面的灰尘、污点。
4. 等待 3-5 分钟，无水乙醇完全挥发以后，可以安装标签盒。

注意：

1. 打印机日常维护必须确保电源关闭；
2. 不要用手和金属物品触摸打印头表面，不得使用镊子等工具划伤打印头、打印胶辊和传感器表面；
3. 不得使用汽油、丙酮等有机溶剂；
4. 等待无水乙醇完全挥发后，再打开电源继续打印。

7. 日常故障处理方法与维护

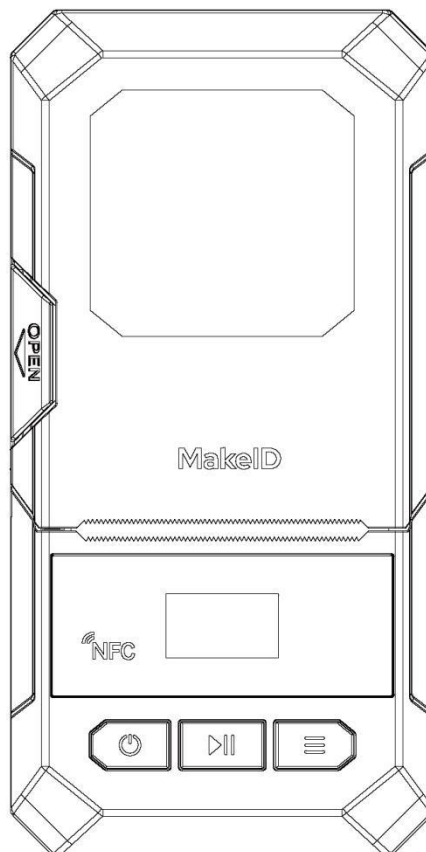
注意：打印机出现故障时，可参照下列方法进行相应的处理。如果仍然无法排除故障，请与代理商或厂家联系。

状态指示灯为红色时，表示打印机存在异常，请对应 PC/移动端及屏幕所提示的异常状态进行排除。

| 提示状态 | 处理方法 |
|--------|----------------------|
| 仓盖打开 | 重新关闭上盖 |
| 打印头抬起 | 仓盖未盖紧，重新关闭上盖 |
| 标签用完 | 重新装入标签并盖上上盖 |
| 碳带无法识别 | 请更换正品碳带/返厂维修 |
| 打印头过热 | 打印头自行降温后继续打印 |
| 暂停 | 打印机处于暂停状态，再点击暂停键恢复正常 |
| 电量低 | 充电插头进行充电操作 |

MakeID

Label Printer of P52 Series **User Manual**



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Statement

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Printed in China

Version 1.0

Trademark

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WARNING, CAUTION

WARNING: Injury to persons, and/or damage to the printer may occur if you fail to comply with the warning.

CAUTION: Important information and useful reminder when using the printer.

Management Systems of Chongqing Pinsheng have passed the following certifications:

ISO9001:2015 Quality Management System

ISO14001:2015 Environmental Management System

Safety Notice

Please read the following notices with attention before using the printer.

1. Safety Warning

Warning:The printhead is a heat-generating component. Do not touch the printhead and its surrounding components during and just after printing.

Warning:To avoid damage to the printhead by static electricity, do not touch the printhead surface and connection plugin.

2. Cautions

- 1) Appropriate space around the printer is needed for operation and maintenance.
- 2) Printer should be kept away from water.
- 3) Do not use or store the printer under high/low temperature, high humidity or heavily polluted areas. In addition, printer should be kept away from direct sunlight, bright light, and heat source.
- 4) Printer should not stored in any vibratory or impactive areas.
- 5) Do not use the printer under humid or dewy conditions. If dewing is formed, do not power on the printer before it dries out.
- 6) Connect printer's power adapter to a properly grounded socket. Avoid using the same socket as large motors or other equipments may cause fluctuations in power supply voltage.
- 7) Disconnect the printer from the power if it is not to be used for an extended period of time.

- 8) Avoid water or any electrically conductive substances (e.g. metal) from entering the printer. Turn off the power as soon as this occurs.
- 9) Power must be switched off when connecting or disconnecting any port, otherwise damage to the printer control circuitry may occur.
- 10) It is recommended that users set the print density as low as possible to avoid shortening printhead service life, provided that print results meet the usage requirements.
- 11) Users must not disassemble the printer on their own for overhaul.
- 12) Please keep this manual for future reference.

CAUTION: This product is a Class A product, which may cause radio interference in the living environment. In this case, it may be necessary for you to take practical measures against the interference.

1. Overview

1.1 Brief Introduction

Label printer of P52 series prints regular labels of varied sizes as well as off-metal RFID tags, and can be connected to PC or mobile devices for editing and printing. Label Printer of P52 series provides a wide range of connectivity options to better suit users personalized scenarios.

Universal driver is available for WINDOWS XP/WIN 7/WIN 10 operating systems.

1.2 Major Features

- ◆ 300DPI high-precision printhead; 2-inch printing width
- ◆ Support die-cut labels of varied specifications
- ◆ Optional RFID module
- ◆ USB, WIFI/Bluetooth connectivities
- ◆ Support APP/PC connection to edit print
- ◆ Support QC2.0 quick-charge

2. Major Technical Indicator

2.1 Technical Specifications

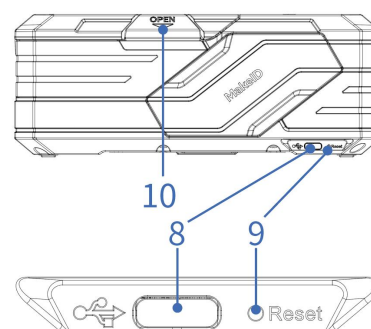
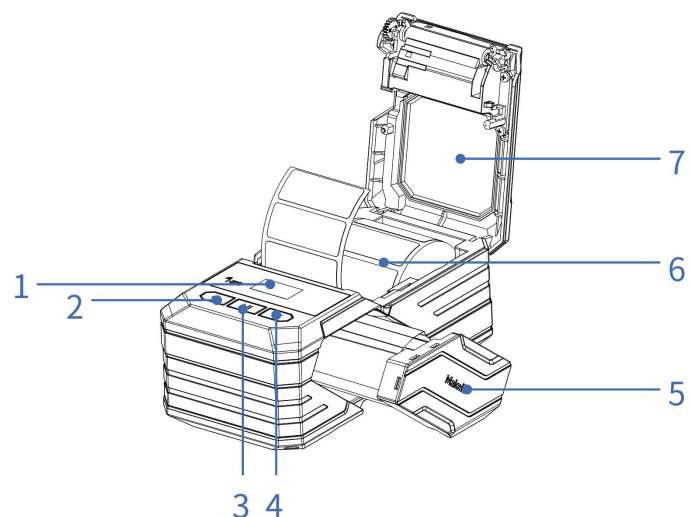
| Function Specs. | Parms. |
|------------------------|--|
| Printing Method | Thermal Transfer Printing/Thermal Sensitive Printing |
| Paper Detection Method | Reciprocal&Reflective Methods |
| Processor | ARM Cortex-M4 32bit MCU+FPU, 250DMIPS, up to 512KB Flash, 192KB SRAM, USB FS (Device/Host) |
| Resolution | 300dpi |
| Display | 0.96-inch OLED display screen with 128*64 resolution |
| Cutter | None |
| Port | TYPE-C USB 2.0 Port, NFC, Bluetooth, wifi |
| Valid Printing Width | 48mm |
| Max. Feeding Width | 56mm |
| Max. Printing Speed | 40mm/s |
| Carbon Ribbon Length | Length: 30m |
| Carbon Ribbon Width | Width: 50mm (1.97inch) |

| | |
|--------------------|--|
| Label Thickness | 0.06~0.3mm |
| Printer Size | 197*96*75mm |
| Battery | 7.4V 2600mAh lithium-ion battery |
| Weight | 720g(excluding carbon ribbon) |
| QR Code | MaxiCode, PDF417, Data matrix, QR Code |
| Bar Code | Codabar, EAN-13/8/128, UCC-128 |
| Working Conditions | Temp:0~40℃ (32~104° F)Relative Humidity:5~85%no dewing |
| Storage Conditions | -20℃~+60℃, 20%~93%RH(no dewing) |
| Charging | QC 2.0 TYPE-C quick-charge |
| RFID | UHF - EPC Class1 Gen2, ISO1800-6C |

3. Designs & Components

3.1 Designs & Components

- 1——Display
- 2——Power Button
- 3——Feed/Pause Button
- 4——Set Button
- 5——Carbon Ribbon Cartridge
- 6——Label Compartment
- 7——Compartment Cover
- 8——USB Type-C/Charging Port
- 9——Reset Button
- 10——Open-Lock Button



3.2 Major Component Function Introduction

A---Display(1):

Display shows all statuses of the printer when it is switched on, including connection status, battery status, current status, abnormal status, etc.

B---Power Button(2):

Long press the button for 3 sec to power on/off the printer:

C---Feed/Pause Button(3):

When the printer is powered on but not printing, press this button briefly to send out a die-cut label, or it stops after a length of continuous label comes out;

When the printer is powered on but not printing, long press this button to test the label;

When the printer is printing, press this button briefly to pause the print process after current printing is finished. Press this button briefly again to continue previously paused printing task.

Press this button briefly to set the configuration parameters when you are in menu status.

D---Set Button(4):

Press this button to enter the settings, and press it briefly to switch the setting options. Long press this button to save and quit when you are in menu status.

When the printer is in ready status, long press this button to print the self-check report.

E---Open-Lock Button(10):

Press this button to open the label compartment cover (printhead lifted, carbon ribbon cartridge unlocked)

F---Reset Button(9):

Press this button to reset the printer.

4. Printer Settings

4.1 Printer Unboxing

Open the printer package and check against the packing list for any missing or damaged items. If this happens, please contact your agent or Chongqing Pinsheng.

4.2 Power Cable Connection

Printer of P52 Series is equipped with QC 2.0 quick-charging technology and has a USB Type-C port which is shared with data transfer.

1) Connect the power/data cable to the power adapter (charging head), then insert the oval plug of the power/data cable into the port that locates on the side of the printer.

2) Input power when connected to the power supply.

CAUTION:

☆ When plugging or unplugging the power cable, please hold with hand the connector shell and avoid forcefully pulling the cable.

☆ Dragging the power cable may cause damage to it, and even worse, fire or electric shock.

☆ Place the power cable around heat-generated area may melt its surface, and even worse, fire or electric shock.

☆ Disconnect the printer if it is not to be used for an extended period of time.

☆ Avoid charging the printer overtime.

4.3 Port Cable (Type-C USB) Connection

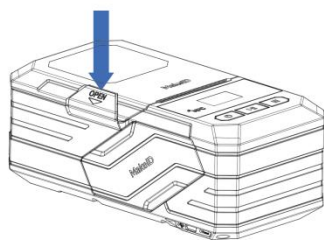
- 1) Make Sure the printer is switched on;
- 2) Insert port cable into printer's suitable port.
- 3) Connect the other end of port cable to the pc.

4.4 Consumables Placement/Replacement

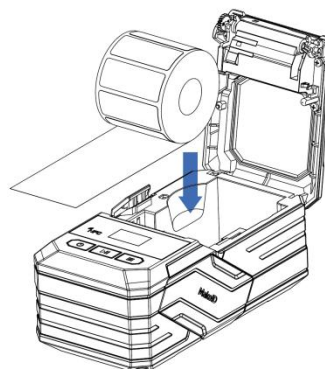
1. Label Replacement

Please follow the 1→2→3→4→5 sequence to replace the label. 1, Open the printer compartment cover to remove the used scroll. 2, Put the new label roll into the label compartment. 3, Place the label head to the exit (it is recommended that the label head does not exceed the exit by 10mm). 4, Adjust the paper stopper to the right position. 5, Put the compartment cover back on.

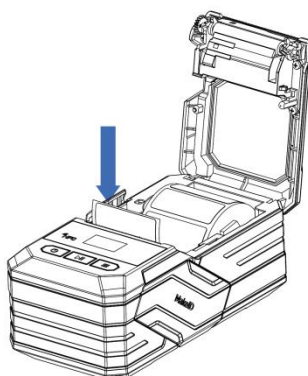
CAUTION: When placing the label, pay attention to the printing side with the label side facing down.



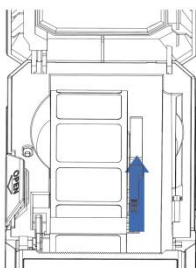
1: Press the Open Button



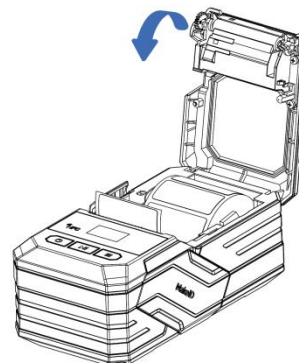
2: Place the label roll in the compartment



3: Place the label head to the exit



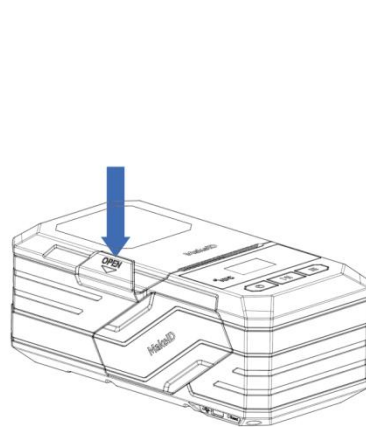
4: Press here to adjust the stopper position



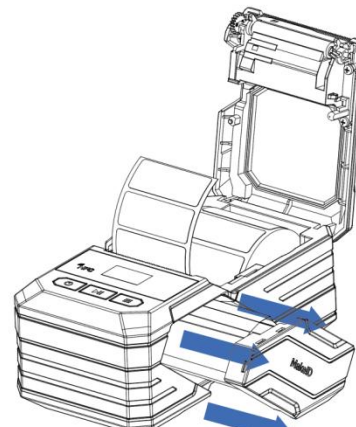
5: Put the cover back on

2. Carbon Ribbon Replacement

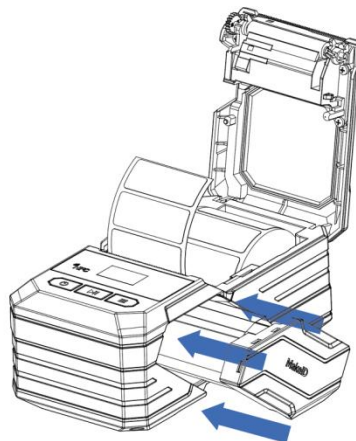
Please follow the 1→2→3→4 sequence to replace the carbon ribbon. 1, Open the printer compartment cover. 2, Remove the used ribbon cartridge. 3, Place the new ribbon cartridge into the ribbon compartment. 4, Put the compartment cover back on.



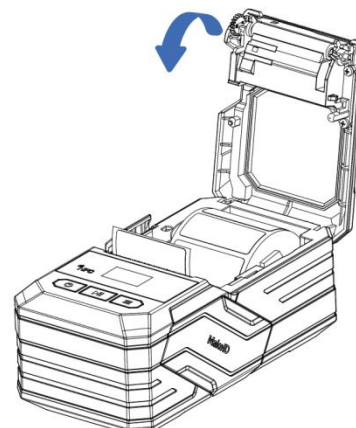
1: Press the Open Button



2: Remove the used ribbon cartridge



3: Place the new ribbon cartridge



4: Put the cover back on

4.5 Printer Driver Installation/Uninstallation

Driver version 1.0.1 is compatible with XP, Win7 32-bit&64-bit, Win10 32-bit&64-bit, Win2003 32-bit&64-bit, and Win2008 32-bit&64-bit.

1. Double click driver folder
2. Double click to install(uninstall)file



3. File Installation/Uninstallation completed



CAUTION: If it fails to install, please restart the computer, then run uninstall file before execute the installation.

5. Printer Activation&Printing

5.1 Printer Activation

Please make sure the printer's power is sufficient, and then long press Power Button for 3 sec. When printer is ready, the indicator light will show green and a beep sound will be played.

CAUTION: If the printer does not activate or does not work properly after activation, please contact your agent or the manufacturer.

5.2 Printing

The printer can be connected to a PC or mobile device to print. Specified editing software/APP is required to edit the content before printing.

◆ Print through PCs: Connect the printer to the computer with USB cable. Edit the label page after selecting the template in the editing software or setting the label specifications yourself, then click print.

◆ Print through mobile devices: Install and open “MakeID” APP, download the corresponding templates, and edit the content that needs to be printed. Start print after the printer is connected as prompted.

CAUTION: You can set the print density ect in the settings.

6. Printer Maintenance

6.1 Printhead Cleansing

The printhead should be cleaned when any of the following conditions occur:

1. blurred printing
2. one of the vertical columns blurred in printed page
3. when each individual carbon ribbon used up

Printhead cleaning steps:

1. Power off the printer, and open the cover to take out consumables.
2. Wait until the printhead is totally cool down if you just finish printing.
3. Remove dust and dirt from the printhead surface with a soft cotton cloth dampened with anhydrous ethanol (wrung out).
4. Wait for 3-5 min for anhydrous ethanol to evaporate completely before replacing the label roll.

CAUTION:

1. When in maintenance, please make sure the printer is powered off.
2. Do not touch the printhead surface with hands or metal objects, and do not use tools, such as tweezers to avoid scratching the printhead, rubber roller or sensor surface.
3. No organic fluids such as petrol, acetone, etc.
4. Power on the printer to continue printing after anhydrous alcohol has evaporated completely.

7. Common Troubleshooting & Maintenance

CAUTION:

When the printer malfunctions, please refer to the following methods for appropriate actions. If you still cannot troubleshoot the problem, please contact the agent or the manufacturer.

If status indicator light shows red, it means the printer has an abnormality. Please check the abnormal status prompted on the PC/mobile and the screen, and troubleshoot the problem.

| Prompted Status | Troubleshooting |
|--------------------------|--|
| Compartment cover opened | Put the cover back on |
| Printhead lifted | Compartment cover not securely shut. Please put the cover back on. |
| Label run up | Replace the label, and put the cover back on |
| Carbon ribbon undetected | Replace with genuine ribbon/Return for repair |
| Printhead overheated | Let it cool down before continue to print |
| Pause | Click Pause Button to normalize the printer when it is in pause status |
| Low battery | Charge the printer |